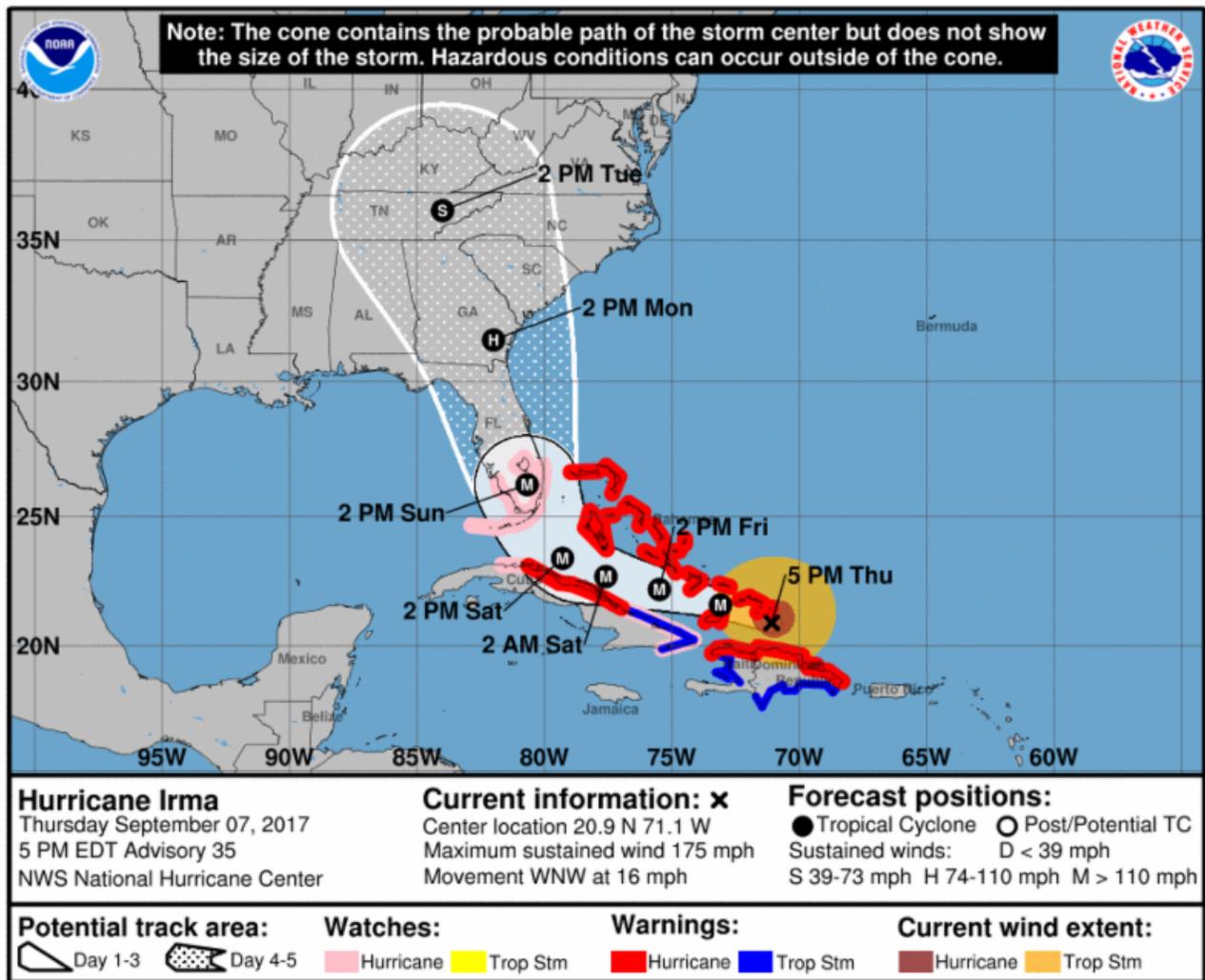




[Website](#) [Residents](#) [Business](#) [Village Departments](#) [Contact Us](#)



Dear Bill,

As landfall of Hurricane Irma in South Florida appears to be likely, the Village of Palm Springs will be closed on Friday, September 8th to allow our staff members to make all of the necessary arrangements to secure their homes and families. Only essential services such as Police and Water Utilities will be provided until after the storm passes. There will be regular garbage service on Friday for those who are scheduled to be picked-up, but **we INSIST that you DO NOT TRIM TREES.** Yard debris **will not**

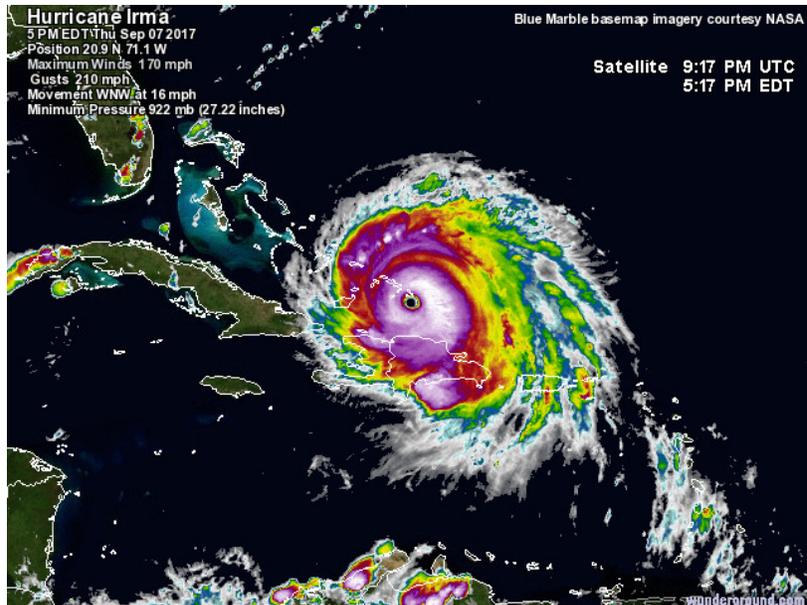
**be picked up** and will become a projectile during a storm. For everyone's safety, please comply with this mandate.

## ***Important Storm-Related Information***

The links below provide tips on how to prepare for a storm and other sites to update you on the storm's progress.

After the storm, please help us with recovery efforts and send photos of damage and flooding to [stormpics@vpsfl.org](mailto:stormpics@vpsfl.org) and note from where the photo was taken.

- [Hurricane Preparedness](#)
- [NOAA Website](#)
- [Palm Beach County Emergency Operations Center](#)
- [Hurricane Shelters in Palm Beach County](#)
- [Florida Division of Emergency Management](#)
- [National Hurricane Center](#)
- [Salvation Army Disaster Services](#)
- [American Red Cross of Palm Beach & Martin County](#)



## ***Do Not Trim Trees***

Due to the uncertainty of any facility damage from Hurricane Irma, the Solid Waste Authority of Palm Beach County will CLOSE all facilities and operations on Saturday (9/9/17) AND Monday (9/11/17). No garbage, recyclables or yard waste collection will occur. No onsite drop-offs will be accepted.

There WILL BE garbage collection service on Friday (9/8-17).

For additional information on debris collection in unincorporated parts of Palm Beach County, contact SWA Customer Information Services at 561-697-2700 or 866-792-4636 (toll-free), or visit [SWA.org/Hurricane](http://SWA.org/Hurricane) .

Helpful hurricane resources:

- Watch a short video from SWA for [safety tips](#).
- Learn more on what to do [during and after a storm](#).

# **Comcast Opens Free Xfinity WiFi Service Across Florida to Aid Residents, Emergency Personnel**



To help residents and emergency personnel stay connected if Hurricane Irma makes its anticipated landfall in Florida, Comcast is opening its more than 137,000 Xfinity WiFi hotspots throughout the state to anyone who needs them, including non-Xfinity customers, for free.

For a map of Xfinity WiFi hotspots, which are located both indoors and outdoors in places such as shopping districts, parks and businesses, please visit [Xfinity.com/wifi](http://Xfinity.com/wifi). Once in range of a hotspot, select the "xfinitywifi" network name in the list of available hotspots and then launch a browser.

Xfinity internet customers can sign in with their usernames and passwords and they will be automatically connected to Xfinity WiFi hotspots in the future.

Non-Xfinity internet subscribers should visit the "Not an Xfinity Internet Customer" section on the sign-in page to get started. Non-customers will be able to renew their complimentary sessions every 2 hours through September 15, 2017.

"We know it's critically important for everyone to have a means of communication at their disposal before, during and after a storm with the potential impact of Hurricane Irma," said Amy Smith, senior vice president for Comcast's Florida Region. "By activating our WiFi hotspot network across the state now before the storm, we increase the chance that more people can stay connected. It's something we're proud to do for our communities and our state at a time when we all need to support each other."

## **Comcast Preparations and Customer Tips for Hurricane Irma**

Comcast is also making extensive preparations at its facilities throughout Florida, including staging emergency generators and fuel trucks as well as bringing in additional technical and network restoration teams that are ready to be deployed as the storm's path becomes clearer.

Comcast's goal is to work to restore any services impacted for customers as quickly as possible and as soon as it is safe for its employees to do so. Customers should remember that emergency management procedures in Florida dictate that power must be restored first and Comcast must receive clearance that it is safe for its crews to begin any restoration work.

If Comcast services are down in an area because of a power outage, local power must be restored before video, phone and internet services can begin working again.

Customer tips:

- The most effective way to get outage updates and information about Comcast services is to visit [Xfinity.com/MyAccount](http://Xfinity.com/MyAccount) or to access the Xfinity My Account app from any secure, internet-enabled mobile device.
- If customers have electrical power but Xfinity service has not yet come back on, Comcast recommends that customers restart or reset devices, including wireless gateways, modems, routers and cable boxes.
- Customers should unplug their equipment or use a surge protector to plug in TVs, modems and cable boxes so that when power is restored, those devices aren't damaged by power surges.
- Customers can chat online with an agent or visit [customer.xfinity.com/help-and-support](http://customer.xfinity.com/help-and-support). Using social media, customers can connect with Comcast on Twitter at [@ComcastCares](https://twitter.com/ComcastCares)

## ***FPL is Monitoring Severe Weather***

Just like you, [FPL](#) is keeping a close eye on Hurricane Irma. They are ready to respond if it causes damage and outages in your neighborhood. Whenever severe weather threatens, it's important to stay safe and informed.

Stay connected with FPL

- Use your mobile device to stay informed by visiting [FPL.com](http://FPL.com)
- Follow FPL on [Twitter.com/InsideFPL](https://twitter.com/InsideFPL) and [Facebook.com/FPLConnect](https://facebook.com/FPLConnect)
- Get outage updates by county at [FPL.com/powertracker](http://FPL.com/powertracker)



The safety and well being of you and your family as well as your property is our primary concern. Please help us by taking these steps to do everything possible to avoid being negatively affected by these potential perils.

Sincerely,

Bill Golson  
Village of Palm Springs

Bill Golson  
| Village of Palm Springs | [bgolson@vpsfl.org](mailto:bgolson@vpsfl.org) |



Village of Palm Springs, 226 Cypress Lane, Palm Springs, FL 33461

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