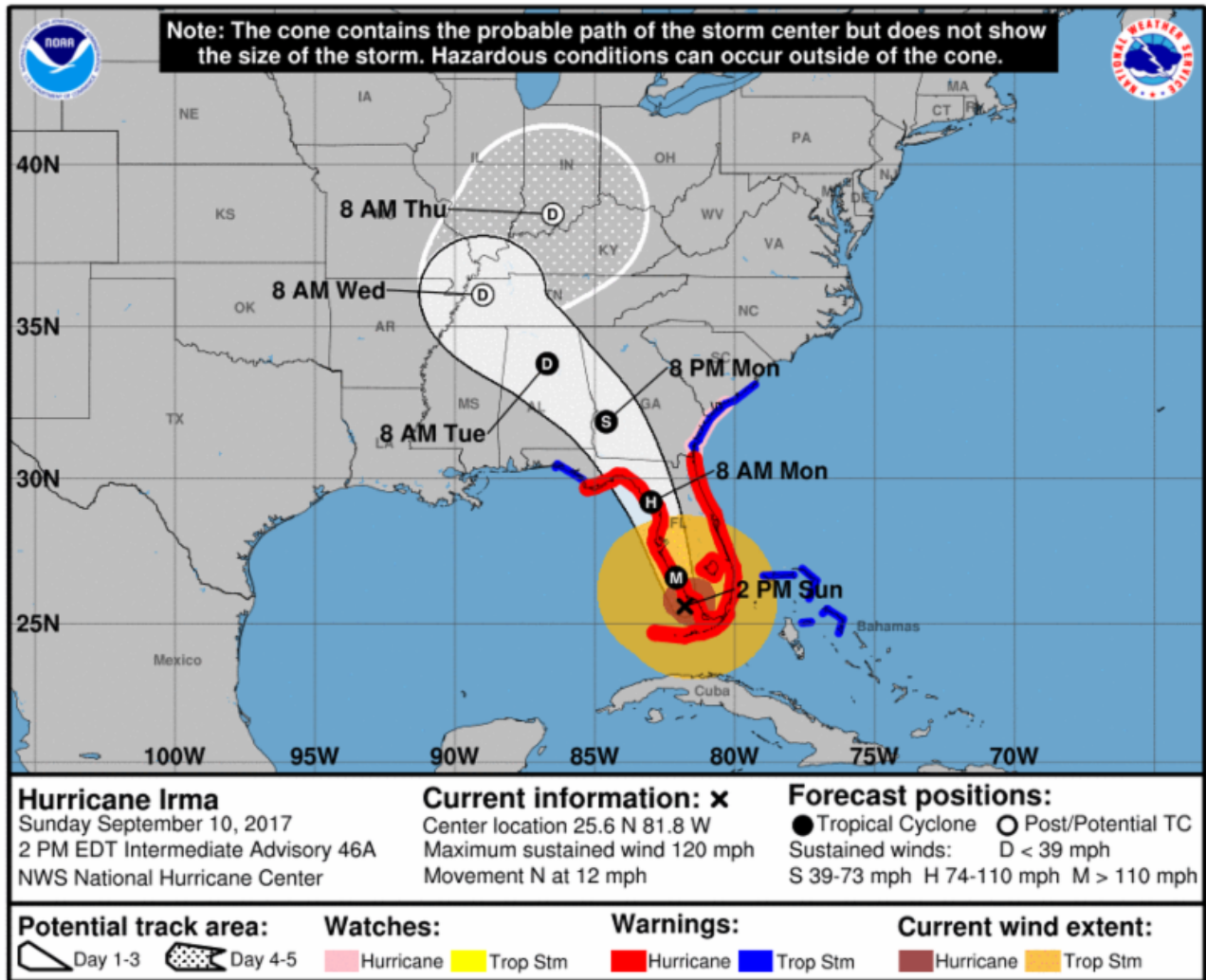




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Dear Bill,

As we feel the outer bands of Hurricane Irma, we feel blessed and fortunate that we were spared a direct hit. Our thoughts and prayers are with our fellow Floridians who are currently in harms way.

We expect to continue to experience periods of heavy rain and gusting winds for the next 24-36 hours. Now is not the time to let your guard down. We must remain vigilant to keeping our families safe until this storm has passed. Please do not venture out and

take unnecessary chances until crews can assess the damage and the curfew has been lifted.

## ***Village Hall to Remain Closed on Monday, September 11th***

As we expect to continue experiencing periods of heavy rain with possible flooding as well as damaging winds with downed trees and power lines, we will continue to limit municipal services until after the storm has passed and until the roads can be cleared. Therefore, Village Hall will remain closed on Monday, September 11th. We will update our residents about when these services will return to normal in the coming days.

## **Update on Collection of Garbage, Vegetation, and Bulk Items on Friday, September 8th**

As an update to garbage pick up, the Village was in touch with our contracted garbage hauler, Republic Services, all throughout the morning on Friday, September 8th, and we were assured that they would continue running until 6:00 p.m. It appeared that throughout the week, in preparation of the storm that many people were disposing of heavier bulk and garbage than normal. As a result, this significantly heavier load filled the trucks quicker and required more trips to the Palm Beach County Solid Waste Authority's Transfer Station, where Republic Services dumps their trash to be brought to the landfill.

As a result of all of the debris that was being placed out for pick up throughout Palm Beach County and the Village, the County's Transfer Station required a 2-hour wait to offload trucks. Normally, this is a 20 to 30 minute process.

In an effort to assist, our staff worked extremely hard to support our contracted hauler throughout the day to collect the additional brush/vegetation that was placed at the curb after their regular pick-up (earlier in the week) and the extremely heavy bulk loads that were being placed at the curb.

Further, we received notification from that Republic they would discontinue their garbage collection after 3:30 p.m. due to safety concerns and the long-waits at the SWA's Transfer Station. As a result, our staff worked additional hours to pick up as much of the household garbage (green totes) as possible prior to the storm.

We attempted to notify all affected households with flyers that were distributed by our Police Department as well as various Village website alerts, social media posts and all other digital resources.

Unfortunately, we not able to pick up all of the bulk and residential garbage prior to the storm and we apologize for any inconvenience that this issue created.

Republic has assured the Village that they will be working to collect all of the residential garbage that was missed as soon as the storm passes and the Transfer Station re-opens.

## ***Please Bring Inside Trash Cans and Bulk Items as SOON AS POSSIBLE***

We are still experiencing heavy bands of wind and rain and expect these conditions to continue through Sunday and into Monday morning. As soon as you feel it is safe enough, please bring inside any green garbage totes, vegetation or bulk items left at the curb as they may become dangerous projectiles causing damage to life or property. Thank you for your assistance in keeping the Village safe!

## ***FPL and Lake Worth Utilities Working to Restore Power as Quickly as Possible After Hurricane Irma***

Last Friday, the City of Lake Worth electric utilities began preparations for the hurricane and have continued to work throughout the week. In addition to Lake Worth Utilities' own crews, an additional 10 crews have been called up from Alabama, Illinois and Oklahoma to help restore power to affected customers.

Both Lake Worth Utilities and FPL continued to work until 30mph sustained winds were recorded in the area, at which time it was no longer safe for them to continue working. They returned to base to wait until the storm passes before going out again. Once the winds subside, the crews will be back at work to assess the system for damage and begin repairs. Restoration priority will go to circuits which run critical infrastructure (eg. police and fire buildings, medical facilities, schools). During this period, you will see crews on the streets and power beginning to return to affected areas.

Please remember that the crews are leaving their families and their homes in order to get your power back quickly and safely. Be patient with them and allow them to do their job safely. At times you may see crews sitting and appearing to not be doing anything, this is most likely because they are waiting for a line to be made safe so they can carry out their repairs.

Remember to NOT run your generator indoors and that all wires around poles and on the ground should be considered to be LIVE and dangerous.

If you are a Lake Worth Utilities customer, please call (561) 586-1695 or (877) 454-4480. If you are a FPL customer, please call (800) 468-8243 or report it on their [website](#).

## ***Post-storm Debris Pick-up Information***

Starting Monday at 8:00 a.m. Village staff will begin assessing the damage to the community and making every effort to make the community safe to travel (i.e. open roads, identifying downed power lines, and other potential hazards). As soon as the conditions allow, we will begin pushing the debris off the roads into the swales to make transportation throughout Palm Springs safe as well as complete the damage assessment. It may take a few days after the

storm for the debris to start being picked up from the swales, so we ask you to be patient until this service can commence and reach your street.

The Village has contracted with multiple experienced debris haulers who are ready to mobilize once the storm has safely passed. There may be a delay of a few days as these trucks make their way into the area and pass all of the necessary inspections for FEMA eligibility.

Unfortunately, this process is dictated by the Federal Government and it is necessary that we follow it precisely in order to receive reimbursement. We ask that you help bring all of the debris out to the curb and please be patient while the vegetation and bulk items are being removed.

## ***Please Help Us Get the Word Out to All Palm Springs Residents!***

Do you know of any of your neighbors who are not getting these important email updates? Please have them subscribe to our E-Newsletter mailing list by clicking on the link below. Thank you for your assistance in helping us keep our Residents informed.

[Village of Palm Springs E-Newsletter Sign Up](#)

The safety and well being of you and your family as well as your property is our primary concern. Please help us by taking these steps to do everything possible to avoid being negatively affected by these potential perils.

Sincerely,

Bill Golson  
Village of Palm Springs

Bill Golson  
| Village of Palm Springs | [bgolson@vpsfl.org](mailto:bgolson@vpsfl.org) |



Village of Palm Springs, 226 Cypress Lane, Palm Springs, FL 33461

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