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**Dear Bill,**

As work crews from all over the country descend upon the state of Florida in an effort to restore services to those affected by Hurricane Irma, we continue to advocate for our Residents to ensure we maintain the quality of life expected here in Palm Springs.

We once again thank you for your patience and spirit of cooperation and being a good neighbor to one another which has helped up get stronger as a community through this tumultuous period.

## ***Update on Utility Service Outages***

The Village of Palm Springs apologizes on behalf of all the companies who provide Utilities to our Residents. If you are experiencing a power outage, Florida Power and Light (FPL) and the City of Lake Worth provide electrical services to different parts of our community. We have been in constant contact with representatives from these service providers before, during, and after the storm to make restoring power to all of Palm Springs a priority.

Unfortunately, the Village does not have direct control over the following services:

- Electrical Utilities
- Propane/Gas
- Telephone
- Internet
- Cable or Satellite Television

Once again, we apologize for any inconvenience you may be experiencing as a result of Hurricane Irma and appreciate your patience during this period of clean up and restoration of services.

## ***Revised Curfew in Place***

Palm Beach County has modified the curfew on Wednesday, September 13th to the hours of **12:00 Midnight to 6:00 a.m.**

We remind everyone to be very careful on the roads and only travel if absolutely necessary. There are still many traffic lights out as well as downed power lines. Please treat an intersection as a 4-way stop when the traffic lights are out.

## ***FEMA Individual Aid Applications Available***

If you suffered structural damage to your residence, as a result of Hurricane Irma, that is not covered by your insurance policy, FEMA is accepting applications for federal disaster assistance.

Visit the [FEMA website to apply](#) for federal aid. You must first confirm that the Village has identified your property on the Damage Assessment Report that is being filed with FEMA.

## ***Jobs Available to Help with Hurricane Clean Up***

The Solid Waste Authority's debris management consultant, [Thompson Consulting Services](#), is looking to hire Hurricane Debris Removal Monitors. Interested parties can [complete the application online](#).

## ***The Village is Issuing "No Fee" Permits for Hurricane Irma Damage Repair***

Permits for most minor repairs, such as fences and electric re-connections, are being issued on a walk-up basis. More extensive repairs, such as roofs, require review by the Building Official, but will be expedited for processing ahead of non-storm-damage-related permits.

You can assist the Village in assessing storm damage to home and businesses by sending your photos of storm damage to [stormpics@vpsfl.org](mailto:stormpics@vpsfl.org)

## ***FPL Update***

As of Tuesday evening, FPL has restored more than 2 million customers (half of the 4.4 million impacted customers) within the first day of Hurricane Irma's exit from their service territory.

- FPL estimates that power will be restored to essentially all customers along the East Coast service territory by the end of this coming weekend; with the possible exception of areas impacted by tornadoes, severe flooding and other sections of severe damage.
- We are following our process to restore the largest number of customers in the shortest amount of time. First, we are working on restoring all the feeders that serve all critical facilities like hospitals, police and fire. Then, we will continue working on feeders that serve major thoroughfares that host community services like supermarkets, pharmacies, gas stations and others
- Initial assessment suggests significant investments in FPL's energy grid will result in faster restoration time for customers than experienced during Hurricane Wilma in 2005.
- FPL is currently experiencing intermittent issues with FPL.com and the FPL Mobile App due to extreme high volume and are working to resolve the situation.
- As of 11:00 a.m., in Palm Beach County there are 264,360 customers still without power out of 739,000 total customers. 416,430 customers have already had their service restored.

## ***Lake Worth Utilities Update***

According to Walt Gill, Assistant Director of Lake Worth Electric Utility, on Tuesday they were able to restore about 26% of the system, or 7,000 customers. This leaves about 19,000 customers yet to be restored.

Crews from Illinois and Oklahoma arrived Monday night and were in the field yesterday, working side by side with Lake Worth crews. Alabama crews came in around 10:00 p.m. last night and will be in the field today, plus another 18 crews from Minnesota, for a total of another 48 men. They will be released from work in Kissimmee sometime between mid-morning and noon, at which time they will be heading our way, which will bring the total to 103 men on the ground late today until we are finished restoring everyone's service.

They are starting with the circuits which will bring the most customers online in the shortest period of time. This does mean though that there is a possibility that your neighbors will have power before you if the line to your house took damage but rest assured they will be back and get every customer back on line as quickly as possible.

The City of Lake Worth apologizes for the difficulties with the on-line outage map. They are aware of the problem and are trying to fix it. Please note during situations of mass outages like this, the map only shows general areas. It is not specific to individual houses as this would take too much operator time to input.

Today the crews have already spread out across the service area. Even if there isn't a truck outside your door, they are not likely far from you. They work to a very set plan that will ensure

efficiency and speed in restoring power to everyone in the shortest time possible. Again, thank you for your patience.

**Separating Your Debris**  
Debris should be placed curbside, without blocking the roadway or storm drains.

**DEBRIS SEPARATION**  
Separate debris into the six categories shown below.

**DO NOT STACK OR LEAN**  
Placing debris near or on trees, poles, or other structures makes removal difficult. This includes fire hydrants and meters.

**UNSURE WHERE TO PLACE DEBRIS?**  
If you don't have a sidewalk, ditch, or utility line in front of your house, place debris at the edge of your property before the curb.

**NO PICKUP ZONE**  
Any debris placed from the sidewalk toward your property will not be picked up.

**Normal Household Trash**  
Normal household trash and bagged debris of any kind will not be picked up with disaster debris. You should continue to follow your normal garbage removal schedule.

**VEGETATIVE DEBRIS**  

- Leaves (do not put in bags)
- Logs
- Plants
- Tree branches

**CONSTRUCTION & DEMOLITION DEBRIS**  

- Building materials
- Carpet
- Drywall
- Furniture
- Lumber
- Mattresses
- Plumbing

**APPLIANCES & WHITE GOODS**  

- Air conditioners
- Dishwashers
- Freezers
- Refrigerators
- Stoves
- Washers, dryers
- Water heaters

**ELECTRONICS**  

- Computers
- Radios
- Stereos
- Televisions
- Other devices with a cord

**HOUSEHOLD HAZARDOUS WASTE**  

- Cleaning supplies
- Batteries
- Lawn chemicals
- Oils
- Oil-based paints and stains
- Pesticides

**For more information contact your local government.**

We ask for your continued patience as we begin the process of picking up storm debris from the right-of-ways in the Village. We anticipate beginning the process of picking up debris by the first of next week and continuing until it is all hauled away.

Please follow the instructions above to make sure your debris gets picked up in a timely manner. Please do not co-mingle the different types of debris as this will prevent our contractors from picking up items from the swale. Thank you very much for your cooperation and we work together to clean up after this powerful storm.

## ***Please Help Us Get the Word Out to All Palm Springs Residents!***

Do you know of any of your neighbors who are not getting these important email updates? Please have them subscribe to our E-Newsletter mailing list by clicking on the link below. Thank you for your assistance in helping up keep our Residents informed.

[Village of Palm Springs E-Newsletter Sign Up](#)

Sincerely,

Bill Golson  
Village of Palm Springs

Bill Golson  
| Village of Palm Springs | [bgolson@vpsfl.org](mailto:bgolson@vpsfl.org) |



Village of Palm Springs, 226 Cypress Lane, Palm Springs, FL 33461

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