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**Dear Bill,**

We sure hope your February is off to a great start! Please continue reading below for some new and important information regarding Palm Springs residents and those in surrounding areas.

We want you to know that the Village of Palm Springs truly is a "A Great Place to Call Home"!

### ***Hurry in to Register for Spring Camp as Space is Limited!***

The Village of Palm Spring's Camp is fun and educational! The fee to participate is \$160 for the entire week and includes one camp shirt, field trips, and camp supplies. Camp begins Monday, March 19th and runs through Friday, March 23rd.

Please remember: Regular camp hours are 9:00 a.m. to 4:00 p.m., drop off begins at 8:30 a.m. and pick up until 4:30 p.m. and you must bring a packed lunch.



Before care is available from 7:30 - 8:30 a.m. at a rate of \$25 for the week and After Care is also available from 4:30 - 5:30 p.m. also for \$25, please see our [Camp Flyer](#) or call the Parks and Recreation office at (561) 964-8820 for more information!

### ***Alert!*** ***Temporary Closure of Utility Billing Office***



- We will be upgrading our Utilities Customer Information System the weekend of February 17th.
- To make this happen, the Utility Billing Office will be closed beginning at 1:00 p.m. on Friday, February 16th and re-opening at 10:00 a.m. on Tuesday, February 20th.
- Our online payment options for utility bills will not be available during this time.
- Payments delivered to the drop box located outside the Utilities Office will be collected and applied on Tuesday, February 20th.
- There will be no late fees accrued during this upgrade.
- All Village offices will be closed Monday, February 19th in observance of President's Day.
- For additional information, please visit our website at [www.vpsfl.org](http://www.vpsfl.org) or call (561) 965-5770.

**Check it Out!**  
**Your Utility Bill is getting a New Look in March**



THE VILLAGE OF  
**PALM SPRINGS**

Office: 226 Cypress Lane Palm Springs, FL 33461-1604 • Hours: Mon-Fri 8 AM - 5 PM  
 •Phone: (561) 965-5770 • After-hours emergencies (561) 635-4535 •  
 Fax: (561) 965-6508 • Email: [utilities@vpsfl.org](mailto:utilities@vpsfl.org)

**SERVICE DETAILS**

CUSTOMER NAME: JOE SAMPLE  
 ACCOUNT NUMBER: 1234567890  
 SERVICE ADDRESS: 123 MAIN ST  
 BILL NUMBER: 12345678  
 BILLING DATE: 12/15/2017  
 SERVICE PERIOD: 10/02/2017 - 11/30/2017

SERVICE	PREVIOUS READ	CURRENT READ	USAGE
WATER	8158	8366	208

**CURRENT CHARGES BREAKDOWN**

COMMERCIAL WATER OUTSIDE	\$969.28
BASE COMMERCIAL OUT WATER 1.5	\$98.10
SEWER COMMERCIAL OUTSIDE	\$1,824.16
BASE COMMERCIAL OUT SEWER 1.5	\$88.88
BACKFLOW COMMERCIAL OUT	\$6.13
<b>TOTAL CURRENT CHARGES</b>	<b>\$2,986.55</b>

**ACCOUNT BALANCE SUMMARY**

PRIOR BALANCE:	\$1,360.62
LAST PAYMENT:	\$1,360.62 10/23/2017
CURRENT CHARGES:	\$2,986.55
ADJUSTMENTS:	\$0.00
<b>TOTAL AMOUNT DUE:</b>	<b>\$2,986.55</b>
<b>CURRENT CHARGES DUE BY:</b>	<b>01/08/2018</b>

Payments not received on account by the due date will be subject to a \$15.00 past due fee.

*See reverse side of statement for convenient payment options*

**VILLAGE NEWS AND NOTES**

Thank you for your timely payment on your last bill!

Save time and enroll today for Electronic Funds Transfer Service to pay your Utility Bill. For more information stop by our Utilities Office or visit our webpage at [www.vpsfl.org](http://www.vpsfl.org)

12-MONTH WATER USAGE (USAGE LISTED IN THE THOUSANDS OF GALLONS)



For more information on usage, please visit the following city webpage:  
<http://www.villageofpalm Springs.org/index.aspx?nid=339>

Please detach and return bottom portion if paying by mail. Please do not staple or fold. Please write your account number on your check.





Village of Palm Springs  
Public Service Department - Utilities Division  
226 Cypress Lane  
Palm Springs, FL 33461-1604

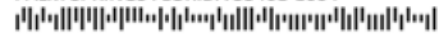
- Check and complete form on back of this coupon:
- Change in billing address
  - Enroll for Auto Bank Draft
  - Request e-bill in lieu of paper bill

Account Number:	1234567890
Customer Number:	654321
<b>Total Balance Due:</b>	<b>\$2,986.55</b>
<b>Payment Due By 01/08/2018</b>	
If Paid After 01/08/2018	\$2,986.55



JOE SAMPLE  
123 MAIN ST  
FORT LAUDERDALE FL 33461

Please remit and make checks in US funds payable to:

VILLAGE OF PALM SPRINGS  
226 CYPRESS LANE  
PALM SPRINGS FLORIDA 33461-1604  


Leanna Collazo  
| Village of Palm Springs | [LCollazo@vpsfl.org](mailto:LCollazo@vpsfl.org) |



Village of Palm Springs, 226 Cypress Lane, Palm Springs, FL 33461

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